

# Apply for VA Health Care

This guide will help you gather information you need to apply for VA Health Care. Once eligible you may have access to regular checkups, prescriptions, and access to specialists, such as cardiologists, gynecologists, and mental health providers



U.S. Department  
of Veterans Affairs

ChooseVA

## Am I eligible for VA Health Care?

Some factors that VA may consider when determining eligibility include:

- VA has rated you for a service-connected disability
- You received a purple heart or are a former Prisoner of War
- You are a combat Veteran who separated within the last 5 years
- You are eligible for Medicaid benefits
- Your family income is below the income threshold
- You served in Vietnam, Southwest Asia during the Gulf War, or Camp Lejeune from August 1953 through December 1987

**Note:** Eligibility for VA Health Care includes a large list of criteria. Contact the Wilkes-Barre VA and let us help determining your eligibility as soon as possible.

## A checklist to help you apply

### PREPARATION

- Collect the following information:
  - **Discharge papers (DD214 MEMBER-4** or equivalent)
  - Your most recent **tax return**
  - **Social security numbers** for yourself and your dependents
  - **Account numbers** for insurance programs you are enrolled in
  - Your **VA Disability Rating Decision** (if applicable)

### APPLICATION

- Apply by completing the healthcare application form (VA Form-10 EZ) in one of these ways:
  - Visit us **online** at VA.gov and click on "Health Care"  
[www.va.gov/health-care/apply/application/id-form](http://www.va.gov/health-care/apply/application/id-form)



- Give us a **call** at (877) 928-2621 (press 4); M-F, 7am-4:30pm EST
- Visit us **in person** at the Wilkes-Barre VA Medical Center
- Print out and **mail** the completed form to the Health Eligibility Center (2957 Clairmont Road, Suite 200, Atlanta, GA 30329)

### REVIEW AND DECISION

- Call** (877)-928-2621 (press 4) if you haven't heard back from VA more than one week after you've submitted your application

## NEXTSTEPS

Once eligible, take steps to access the benefits you qualify for:

- **Review priority group assignment** and personalized benefits handbook mailed by VA after enrollment
- Contact The Wilkes-Barre VA Medical Center to **set up an appointment**
- Make an appointment to obtain your **Veterans Health Identification Card (VHIC)**

## WHAT IF I CAN'T FIND MY DISCHARGE PAPERS?

Visit **Request your military service records** to obtain a copy of your DD214 records.

<https://www.va.gov/records/get-military-service-records/>



## HOW WILL I FIND OUT ABOUT VA'S DECISION?

Once eligible, you'll receive a phone call from VA and a personalized benefits handbook in the mail. If **ineligible**, you'll receive a letter indicating the reason.

## Wilkes-Barre VA Medical Center

1111 East End Blvd.,  
Wilkes-Barre, PA 18711  
570-824-3521 / 877-928-2621

## LINKS

Locate **your nearest VA facility**, visit  
[www.va.gov/wilkes-barre-health-care/locations/](http://www.va.gov/wilkes-barre-health-care/locations/)

About VA Health Benefits - [www.va.gov/health-care/about-va-health-benefits/](http://www.va.gov/health-care/about-va-health-benefits/)

